

# SAMPLE PQI TRACKING



<b>WHAT IS BEING MEASURED?</b>	Identify the component to measure <b>ex. Client Satisfaction Surveys</b>
<b>GOALS</b>	State goals of PQI monitoring <b>ex. To ensure client satisfaction with both agency and personnel</b>
<b>FREQUENCY PERCENTAGE</b>	Percentage to be monitored and how often <b>ex. 100% of annual client's survey response</b>
<b>WHO IS RESPONSIBLE FOR DATA?</b>	State who is responsible to collect data <b>ex. Director of Nursing or designee</b>
<b>RESULTS/ IDENTIFICATION OF PROBLEM</b>	State results of monitoring <b>ex. All clients expressed satisfaction with care as provided by assigned personnel, but several client's families expressed concern regarding use of PPE with ongoing COVID virus</b>
<b>REMEDY/ CORRECTIVE PLAN</b>	State remedy or corrective plan, if results fall short of goals <b>ex. Review infection control policy &amp; proper use of PPE with staff. Re-address family concerns at 30-day call or 60-day visit</b>